



## What about my privacy?

OTN takes the privacy of health and other information it may have access to very seriously and is committed to protect it in ways that meet privacy law and industry standards. Regular privacy and security assessments are completed to ensure that OTN products and services protect personal health information.

At OSMH your appointment will take place in a private room which assists us in keeping your conversation and information private and confidential. Other than the people present in your studio, no one else can watch your appointment. Your visit will not be videotaped.

For more information on privacy, you may contact the Ontario Telemedicine Network Toll Free at 1-800-387-0073 or visit [www.otn.ca](http://www.otn.ca)



# Contact Information



Phone Number

705-325-2201 ext.  
6044 & 3059



E-mail Address

[telemedicine@osmh.on.ca](mailto:telemedicine@osmh.on.ca)



Our Location

170 Colborne St West



## Virtual Care

Health Care Visits and Follow-Up Appointments Using Videoconferencing Technology

The Ontario Telemedicine Network & Orillia Soldiers' Memorial Hospital





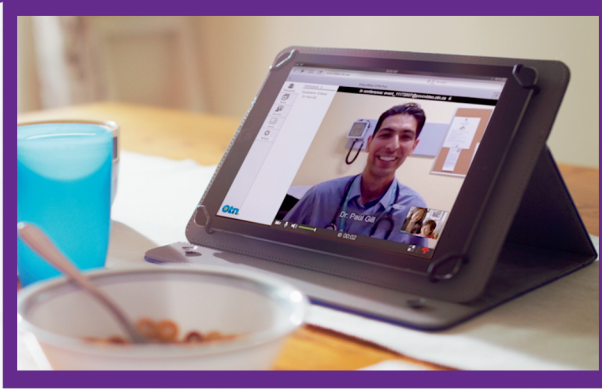
## What is a Telemedicine visit?

Telemedicine uses video cameras and monitors to connect you to specialists who are not located near you, reducing the need to travel to receive care. You will be able to see, hear and talk to your doctor or other health care professional.

Here at OSMH, the Telemedicine Studio is located in the Outpatient Clinic Area.

## Where is Telemedicine available?

Telemedicine is available throughout the province of Ontario. OSMH works with the Ontario Telemedicine Network (OTN) to offer Telemedicine service to you community.



## Is Telemedicine right for me?

Telemedicine is useful for many appointments, but we may not be able to use it for all your visits. Talk to your Health Care Provider to find out which appointments can be provided through Telemedicine.

## How is Telemedicine Booked?

When you and your Health Care Provider agree to use Telemedicine for your next visit, your provider will submit a referral to OTN. The scheduling department at OTN will arrange an appointment for you with the desired specialist and book the studio at OSMH. The OTN scheduler will then contact you directly with the date and time of your appointment.

## What should I expect during a Telemedicine visit?

Telemedicine is similar to a regular check-up. When you arrive your Virtual Care Coordinator will explain what will happen during your visit and you will be asked to give verbal consent to participate in a virtual visit. It is your choice if the Coordinator stays with you, you may also have a friend or family member accompany you.

Occasionally we use a hand-held zoom camera to get up close views of any problem areas. We may also use an electronic stethoscope to examine you.

